



QUALITY STATEMENT

The Gulf Group of companies is a specialist transport operation supplying Quality services to its clients. The Group's Quality System objective is to meet the specific transport needs of all our clients, both internal and external.

To achieve this, the Group will:

- Maintain high Quality Standards.
- Strive to ensure the safest and efficient transport service standards.
- Strive to understand and embrace client's needs.
- Ensure that all staff work towards improved Quality Standards.
- Provide staff training and resources to support and maintain the Quality System Standards.
- Continuously review procedures to ensure reliable and excellent service.
- Maintain records to check that Quality System standards are being implemented and achieved.

The processes involved in client services, operations and administrations are documented in the Quality Management Plan.

The Gulf Group recognises that the Quality Management System is a vital part of its current and future business. A well maintained Quality Management System ensures the Group's competitive position and builds Client confidence, for the benefit of all employees, suppliers and clients.

I am committed to our Quality Management System and will work to ensure that all employees and suppliers actively support the policy and its requirements.

James E Cooper
General Manager

01st July 2009